

Job ID: PH120310B
Job Title: Technical Specialist-Industrial Controls
Degree Requirements: None; technical degree preferred
Years of Experience: 3-5+
Type of Position: Direct Hire
Location: Atlanta, GA area
Salary Range: D.O.E.
Travel Required: Less than 20%

The Technical Specialist-Industrial Controls will assist customers with issues relative to control devices and systems, HMIs, programming software, and other automation devices (i.e., AC drives, Servo systems, stepper systems) while delivering and maintaining a high degree of customer service. Candidates are expected to possess excellent an excellent telephone presence, verbal communication skills, and be dedicated to delighting customers.

The **RESPONSIBILITIES** for this position include, but are not limited to:

- Telephone customer support
- Learn new products and technology as new products are added

The **MUST HAVE's** for this position:

- At least 5 years experience in a technical customer support role, or Technical Degree with 3 years experience
- Ethernet networking knowledge and experience
- Communications experience with modems and various industry networking solutions (strong plus)
- Product experience with AC Servo, Variable frequency drives and stepper systems (strong plus)

Key Words: PLC, programmable logic controller, HMI, AC Servo, servo motor, stepper system, variable frequency drive, support technician, customer support, Devicenet, Profibus, Ethernet, sensor, industrial controls

If you meet these requirements and wish to be considered for this position, send your résumé to us using Word 97 -2003 at Resumes@PinnaclePlacementGroup.com mentioning the **Job ID** and the **Job Title** in the subject line of your email. **In your email please provide us a short narrative detailing your experience and expertise as it applies to this position.**