

Job ID: 284DJ
Job Title: IT Desktop Support / DMR Support
Degree Requirements: Associate of Science (AS), Computer Technology
Years of Experience: 2 years minimal
Type of Position: Contract to Direct Hire
Location: Marietta, GA
Salary Range: TBD
Travel Required: None

A company located in Marietta, GA has an immediate for an IT Desktop Support / DMR Support professional. This is a “Contract to Direct Hire” position for a person that has hands on IT support experience. Position requires a person to maintain existing systems, make repairs to laptops and desktop machines, replace hardware as needed, and configure devices. This is a customer support position, and all IT Support request are documented and tracked with helpdesk support tickets. This is an 8 to 5 position and the requires that the IT Desktop Support professional be on time.

MUST HAVE REQUIREMENTS for this position are:

- Associate of Science (AS) in Computer Technology
- 2 to 3 years hands on experience maintaining and building laptop and desktop computers
- 2 to 3 years of experience configuring network routers, switches, and VPNs
- Must be able to maintain a high degree of customer service
- Must be able to set and configure computers for new employees

PLUSSES in this position are:

- Having experience working with Windows Server 2003 / 2008 & Active Directory, and MS Exchange
- Having the ability to provide quality customer service support
- Having the ability to report to work on time

If you meet these requirements and wish to be considered for this position, send your résumé to us in a Word document at Resumes@PinnaclePlacementGroup.com mentioning the **Job ID** and the **Job Title** in the subject line of your email.

In your email or cover letter, please provide us a short narrative detailing your experience and expertise as it applies to this position. Also, please provide us with your *MINIMUM* salary requirements.

KEY WORDS: IT Support, desktop support, laptop support, dmr support, technician, Windows server 2003 / 2008, MS exchange, firewalls, routers, switches, access point, vpn, DMR Support